



March 9, 2020

Dear Friends and Family of Wellspring,

For the protection of your loved one and the safety of our staff, **Wellspring is restricting all visitors at this time and until further notice.** Beginning today, we are also **limiting resident visits outside of the facility to only include essential medical appointments.**

On March 9, 2020, the Center for Medicare and Medicaid Services (CMS) issued a memo with strict guidelines regarding visitors to our skilled nursing and rehab facilities. On March 10, 2020, Governor Gretchen Whitmer issued a State of Emergency for Michigan after there were two confirmed cases of the Coronavirus (COVID-19) in Southeast Michigan. On March 11, President Trump addressed additional measures to mitigate risk related to COVID-19. Therefore, we have implemented the guidelines provided by the CMS in its March 9 memo, as well as other preventative measures that are currently recommended.

At this time, we don't know how long these restrictions will be in place. But it is our promise to you that we will remain in communication with you as we learn more from both the Centers for Disease Control and Preventions (CDC) and the CMS.

In the meantime, please know we are redoubling our efforts on all infectious disease controls within our facilities. We have a corporate-wide task force that is meeting regularly as a proactive way to communicate with our residents and families, as well as our staff. We are fully engaged and continue to be committed to the health and wellness of every person we serve.

Please know the Wellspring leadership team understands there are extenuating circumstances that will arise regarding this visitation restriction. We ask that you please contact the site administration in order to discuss your specific case.

Attached you will find the memo that was issued by CMS with information regarding the guidelines put in place as far as visitor restrictions are concerned. We are happy to answer any additional questions you may have about your loved one and their care.

Wellspring staff consider it a privilege to care for your loved one and take this role very seriously. Each day we do everything in our power to make sure that our residents are safe and healthy, and this restriction is another example of our commitment to you and your loved one. Please keep your eyes open for additional communication and updates.

Sincerely,

A handwritten signature in black ink that reads 'Dave Gehm'.

DAVE GEHM
President & CEO